

Privacy Notice for Financial Donors

Objectives

Wellspring Therapy & Training (referred to as "we," "us," or "our" in this notice) is committed to protecting the privacy and security of your personal information. This Privacy Notice outlines how we collect, use, disclose, and safeguard your personal data.

The relevant legislation governing data privacy in the UK is:

- The Data Protection Act 2018
- The UK General Data Protection Regulation (UK GDPR)
- The Data (Use and Access) Act 2025 (DUUA)

Information we collect

We may collect and process the following categories of personal information:

- Contact Information: Including your name, address, email address, and phone number.
- Donation Information: If you make a donation to us, we may collect payment information and other details necessary to process your donation.
- Communication Preferences: Information about your preferences for receiving communications from us.
- Website Usage Information: Through the use of cookies and similar technologies, we may collect information about your interactions with our website.

How we use your information

We may use your personal information for the following purposes:

- To process donations and provide receipts.
- To communicate with you about our activities, events, and fundraising initiatives.
- To respond to inquiries or requests submitted by you.
- To improve our website and services.

Legal basis for processing

We will only process your personal information when we have a legal basis for doing so, in accordance with Article 6 of the UK GDPR, which may include:

- Your consent.
- The performance of a contract with you.
- Compliance with our legal obligations.
- Our legitimate interests, such as fundraising and promoting our charitable activities.

Data sharing and disclosure

We may share your personal information with third parties in the following circumstances:

- With service providers who assist us in operating our organisation and providing our services.
- With regulatory authorities or law enforcement agencies when required by law.
- With your consent or at your direction.

Data retention

We will retain your personal information for as long as necessary to fulfil the purposes outlined in this Privacy Notice, unless a longer retention period is required by law.

Your rights

You have certain rights regarding your personal information, including the right to:

- Access the personal information we hold about you.
- Rectify any inaccuracies in your personal information.
- Erase your personal information under certain circumstances.
- Restrict or object to the processing of your personal information.
- Receive your personal information in a structured, commonly used, and machine-readable format.

To exercise your rights or for any questions regarding this Privacy Notice, please contact us using the details provided below.

Contact us

If you have any questions or concerns about our privacy practices or this Privacy Notice, please contact us at Wellspring Therapy & Training, Wellspring House, 78 High Street, Starbeck, Harrogate, HG2 7LW tel. 014237 881 881/email office@wellspringtherapy.co.uk, or contact our Data Protection Officer, Richard Lewis-Ogden, email DPO@bywaterkent.co.uk.

Changes to this Privacy Notice

We may update this Privacy Notice from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and the Version date below.